IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner: Unknown

Group Art Unit: 2161

Docket No.: H238.101.101

#4 tr 12/14/01

Applicant:

Serial No.:

Jerald A. Hammapa 1 F

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09/840,332

Filed:

April 23, 2001

Date Due:

November 23,

Title:

SYSTEM AND METHOD EMPLOYING YIELD MANAGEMENT IN

HUMAN-FACTOR RESOURCE INDUSTRY

Commissioner for Patents Washington, D.C. 20231

RECEIVED

DEC 1 0 200

Group 2100

Sir/Madam:

We are transmitting herewith the attached:

Transmittal Sheet containing Certificate of Mailing (1 pg.).

Information Disclosure Statement (1 pg.).

Form PTO-1449 (1 pg.).

A copy of (8) U.S. Patent Document(s); (0) Foreign Document(s) and (2) Other Art Document(s).

Return Postcard.

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate. At any time during the pendency of this application, please charge any additional fees or credit verpayment to Deposit Account No. 500471.

DICKE, BILLIG & CZAJA, P.A.

701 Building, Suite 1250 701 Fourth Avenue South

Minneapolis, MN 55415

By: 7 Patrick G. Billig

Reg. No.: 38,080

<u>CERTIFICATE UNDER 37 C.F.R. 1.8</u>: The undersigned hereby certifies that this paper or papers, as described herein, are being deposited in the United States Postal Service, as first class mail, in an envelope addressed to: Commissioner for Patents, Washington, D.C., 20231 on this _______ day of <u>November</u>, 2001.

Name: Patrick G. Billig

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Jerald A. Hammann

Examiner: Unknown

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SYSTEM AND METHOD EMPLOYING YIELD MANAGEMENT IN

HUMAN-FACTOR RESOURCE INDUSTRY

INFORMATION DISCLOSURE STATEMENT

ssioner for Patents shington, D.C. 20231

Dear Sir/Madam:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56, it is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached form 1449 be considered by the Examiner and made of record. The cited references are enclosed for the Examiner's review. Pursuant to the provisions of M.P.E.P. 609, Applicant further requests a copy of the 1449 form, marked as being considered and initialled by the Examiner, be returned with the next Official Communication.

Since a first Office Action has NOT been received by Applicant, a fee is not enclosed. However, if such fee is required, the Patent Office is hereby authorized to charge Deposit Account No. 500471 for fees as set forth under 37 C.F.R. 1.17(p).

Applicant respectfully requests consideration of these references during prosecution of the above-identified matter. The Examiner is invited to contact the Applicant's representative at the below-listed telephone number if there are any questions regarding this Communication or the tendered references.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Assault Commissioner of Patents, Washington, D.C. 20231

le, 200

Date of Deposit

PGB:cmi

Respectfully submitted,

Jerald A. Hammann,

By his attorneys,

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Patrick G. Billig

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FORM PTO-1449					ъ.: Н238.	Serial No.: 09/840,332			
LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT					Jerald A				
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					e: April 2	Group Art: 2161			
PADENN			U.S. PATENT DO	OCUMENTS				Group Art: 3161 10 2	
Examiner Initial	Document No.	Date	Name	:	Clas	ss	Sub Class	Filing Date If Appropriate	
AA	5,255184	10/1993	Hornick et al.						
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	Document 1	No.	Date Country			Class	Sub Class	Translated Yes No	
AM								Yes	
AN								Yes	
AO								Yes	
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AP	Desiraju, Ramarao et al., "Strategic Service Pricing and Yield Management," Journal of Marketing, pp. 44-56, (January 1999).								
AQ	Kimes, Sheryl E., "Yield Management: A Tool for Capacity-Constrained Service Firms," Journal of Operations Management, Vol. 8, No. 4, pp. 348-363, (October 1989).								
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AMINER:			,	DATE CONSI	DEDED.				